



Tate Computer Systems, Inc.

Managed IT Services



3800 Hacks Cross Rd.
Suite 103
Memphis, TN 38125
Aj@tatecomputersystems.com
tatecomputersystems.com
901-377-1901

"TAKE **IT** TO TATE"

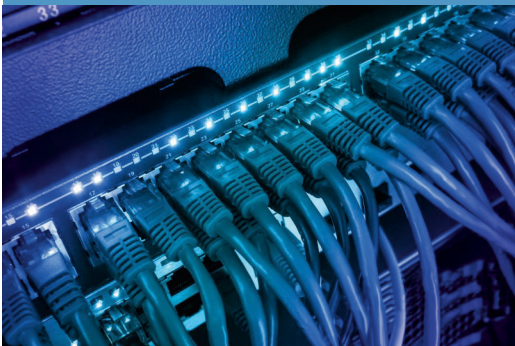


MANAGED IT SERVICES

We focus on your network so you can grow your business.

Capabilities

- *Advanced NOC Monitoring*
- *Remote 24/7 Server & Network Monitoring*
- *PC Management*
- *24/7 Support*
- *Backup and Disaster Recovery*
- *Cloud Migrations*
- *Procurement Services*
- *Vendor Management*



TCSi Managed IT Services is a comprehensive suite of managed solutions that help drive down operational costs and free clients from capital constraints and resource restrictions. Whether you're looking to install your first computer network, support an existing network, or expand your current technology, we are 100% committed to making sure business owners have the most reliable and professional IT service, so they can focus on expanding and growing the rest of their business.

"The TCSi Team is consistent, skilled and extremely knowledgeable about what they do. Having them here and being proactive in what we need, plus the time-saving factor without us trying to "fix" our own IT needs allows us to be so much more productive and happy." -Tonya S., Pickford Law Firm

Benefits

- *24 hour Support*
- *Improved Network Reliability*
- *Increased Visibility*
- *Data Protection Compliance*
- *One-Stop-Shop for IT*
- *Improved Efficiencies*
- *Peace of Mind*

Our Satisfied Customers include:

- **Tennessee Education Lottery**
- **City of Memphis**
- **City of Piperton - Fire Department**
- **Shelby County Government**
- **The Healthcare Institute**
- **Pickford Lawfirm**
- **Pete Mitchell**
- **and more**

Simplifying IT



CAPABILITIES AND SERVICES

Cybersecurity

We protect your most sensitive data by equipping your business to detect and stop cyber attacks. We offer capabilities of firewall, security, and vulnerability management to help you protect your customers and network.

NOC Monitoring

We offer services to secure and optimize your IT infrastructure. Monitoring solutions include processor utilization, proactive remediation for monitored environments, disk utilization, patch management, and more.

24/7 IT Support

Quality customer support for something as critical as your IT, is a must. We staff a team of seasoned service and IT experts to help enhance the level of customer satisfaction, as well as help you increase productivity, improve resolution times, and meet compliance standards.

Cloud Solutions

Our Cloud Solutions offer a flexible and affordable solution that allows businesses to connect to their office and clients across the country. Along with our Managed Services, we can provide you with the expertise to help run and optimize your cloud operations.

IT Consulting

IT projects can be overwhelming. Understanding the right mix of servers, applications, and security solutions to maximize performance and minimize risk is often daunting. We perform IT assessments, Office 365 migrations, and offer other IT project services that provide the economical and reliable business continuity our clients demand.



"TAKE IT TO TATE"



Custom Solutions

Here at TCSi we do not believe in a one size fits all approach to IT challenges. Our consultants collaborate with you to design network solutions that solves your problem and stays within your budget.

Authorized Apple Repair Center

Our Apple Certified technicians repair all models of Mac laptops and desktops, as well as mobile devices. As an Apple Authorized repair center, we can repair your under warranty Apple device at no cost to you.



Secure Repair Facility

TCSi repairs all makes and models of computers. Walk-ins are always welcome. Some of the services we offer:

- Virus/Malware Protections
- Data Transfer
- Data Recovery
- OS Repair/Re-install

About TCSi

TCSi is recognized as the Mid-South's go to tech company for fast, economically sound, quality computer service. Our missions is to provide our clients cutting edge technology solutions coupled with an unparalleled level of service and professionalism. We employ over 40 well trained individuals, both in Memphis and across the state of TN, whose versatility and unique skill sets make TCSi a valuable asset to its customers.

TCSi currently provides remote backup, network management, and hardware products and services for various companies which have come to rely on TCSi's superior quality of service and well trained technicians to handle all of their technical needs.

TCSi is a longtime partner with Microsoft, Dell, Hewlett Packard, Sharp, Samsung and Apple. We service upgrade and repair all Mac and PC Computers. TCSi also offers onsite and remote support, annual maintenance contracts, commercial and residential support.